

SAMSUNG

ascend™

SPIFF Program

Purpose

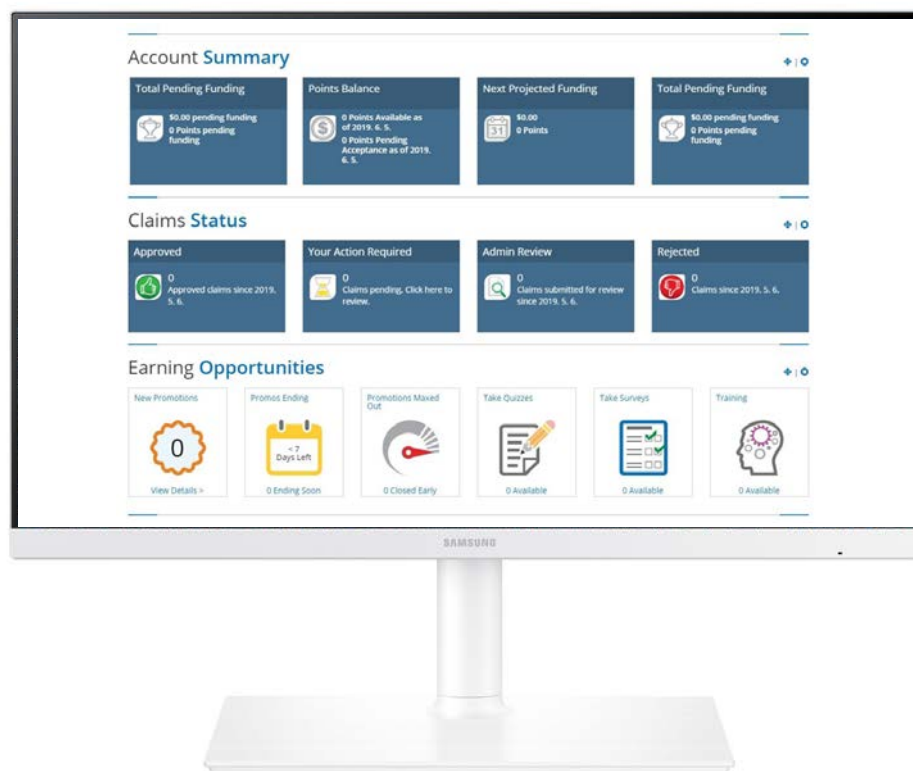
Partner incentive for units sold during promotional periods.

Benefits

Receive dollars or rewards points paid for each unit sold during promotional periods.

Process

1. Login to [Partner Portal](#) and select "Manage Benefits" > "Action Driven Benefits."
2. Select "SPIFF" to enter Incentive Portal.
3. Claim/View incentives status.
4. New Users will be prompted to register to our Loyalty Rewards Program.



How to use the Samsung SPIFF Portal.

Accessing the Samsung Partner Portal: *

Navigate to partnerportal.samsungusa.com

- Click “Partner Login.”
- Enter your user name and your password.

Hover your mouse over the “Manage Benefits” menu.

- Click “Action Driven Benefits.”
- Click “SPIFF.”

If this is your first time on the SPIFF site, you will need to register. Simply fill out the application for the Loyalty Rewards Program. (Your personal residence address, social security number, etc. are required to claim rewards).

- Accept the terms and conditions (click the check box).
- Click “Submit.”
- You will be approved in 1-2 days via email notification.

* If you currently do not have access to the Samsung Partner Portal and you would like to register for access, but do not qualify as an authorized primary user and have not received an email invite from your company’s admin user(s), email us at PRMAdmin@sea.samsung.com. Please include your company name, address and phone number along with your full name, email address and job title. We will check the status of your company and process your request accordingly.

Payout time frames:

If this is your first claim, you will receive a Samsung Business Loyalty Rewards Prepaid Visa card with a \$0 balance approximately 2 weeks from the point of claim submission. Please do not throw away this card as it is reloadable and will be funded each time you make a claim.

- From the time you enter a claim to getting money funded on your card, the typical turnaround time is 3-6 weeks.
- You can check the status of your claim in the portal.

Need help?

Don’t get frustrated! We are here to help! If you have any questions, please do not hesitate to reach out.

- Email: steprewards@mtcperformance.com
- Phone: (866) 263-3409

Creating a claim:

There are 3 steps to the claim process:

Step 1. Your customer invoice

You will be asked to provide the “Sold to” information. The following fields are required:

- Company name.
- Contact name.
- Invoice number.
- Invoice date.

Step 2. Your line items

You will be asked to provide information about the products you sold. The following fields are required:

- Samsung part number and/or SKU.
- Quantity.
- Total sale amount.
- Serial number or IMEI number.

Once you have entered your first set of data in the field titled, “Your line items”, click on “Add line item.” See Figure 1: numbers 14 and 15. If you sold a second SKU, enter the next set of data. Click on “Add line item” again.

Step 3. Proof of sale

You are asked to provide supporting documents - your company’s invoice to your customer.

- You can either upload a digital copy or fax it in (847-303-0397).

At the bottom of Step 3, there will appear a recap of what you sold. Once you have verified that everything is correct, you may click “Submit.”

Tips to enter a clean claim submission:

1. Fill out all required fields (indicated by an asterisk).
2. Make sure you are submitting the correct Serial numbers and/or IMEI numbers.
 - If you only have a few serial/IMEI numbers, you can separate them out by a comma.
 - If you have several serial/IMEI numbers, you can copy and paste from Excel into the serial number/IMEI number box (making sure that each number is in a separate row).
3. Always upload your supporting documents.

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Product Support 1-866-SAM4BIZ

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